January 31, 2023



## FORWARD-LOOKING STATEMENT

This presentation contains statements, including statements regarding economic uncertainty, financial outlook, labor demand, supply-chain disruptions brought on by the Russia/Ukraine war and other geopolitical uncertainty, the Company's strategic initiatives and technology investments, the positioning for future growth of our brands and the Company's efforts to deliver on its ESG strategy, that are forwardlooking in nature and, accordingly, are subject to risks and uncertainties regarding the Company's expected future results. The Company's actual results may differ materially from those described or contemplated in the forward-looking statements due to numerous factors. These factors include those found in the Company's reports filed with the SEC, including the information under the heading "Risk Factors" in its Annual Report on Form 10-K for the year ended December 31, 2021, as well as the Company's Quarterly Report on Form 10-Q for the guarter ended March 31, 2022, which information is incorporated herein by reference.

The Company assumes no obligation to update or revise any forward-looking statements. We reference certain non-GAAP financial measures, which we believe provide useful information for investors. We include a reconciliation of these measures, where appropriate, to GAAP on the Investor Relations section of our website at manpowergroup.com.

### ManpowerGroup 2022 Fourth Quarter Results Consolidated Financial Highlights

| As Reported As Adjusted |  | Q4 Financial Highlights                          |  |
|-------------------------|--|--|--|
| -11%<br>-1% CC          | -11%<br>-1% CC                             | Revenue \$4.8B                                   |  |
| 100 bps                 | 100 bps                                    | Gross Margin 18.2%                               |  |
| -38%<br>-27% CC         | ↓ -12%<br>0% CC                            | EBITA <sup>(2)</sup> \$110M (\$167M as adjusted) |  |
| -100 bps                | 0 bps                                      | EBITA Margin 2.3% (3.5% as adjusted)             |  |
| -53%<br>-44% CC         | <ul> <li>↓ -5%</li> <li>1 8% CC</li> </ul> | EPS \$0.95 (\$2.08 as adjusted)                  |  |

(1) Excludes the net impact of restructuring costs of \$3.6M (\$2.7M net of tax), final integration costs from the U.S. Experis acquisition of \$2.7M (\$2.0M net of tax), and other special items consisting of a loss on sale of our Hungary business of \$2.0M (\$2.0M net of tax) of which \$0.8M is recorded in operating profit and \$1.2M is recorded below operating profit in interest and other expenses, a non-cash goodwill impairment charge of \$50.0M (\$49.0M net of tax) and the impact of a non-cash pension settlement charge of \$3.2M (\$2.7M net of tax) recorded in interest and other expenses below operating profit in Q4 2022; while Q4 2021 excludes the net impact of integration and transaction costs of \$12.6M (\$9.7M net of tax).

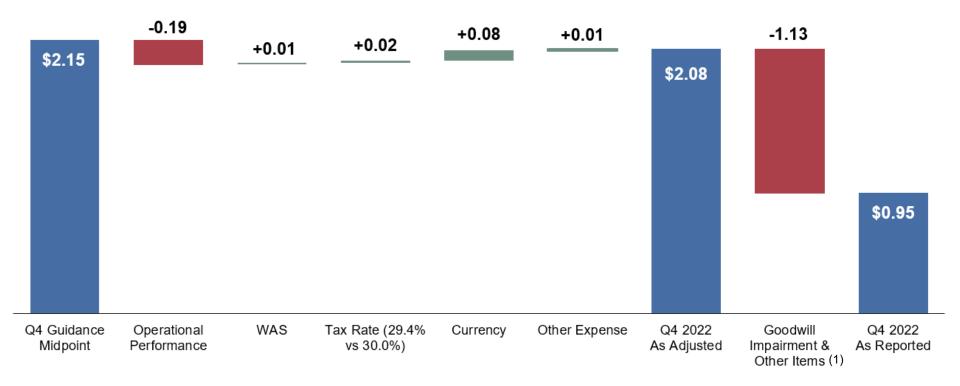
(2) EBITA is a non-GAAP financial measure and is defined herein as Operating Profit before Amortization of Intangible Assets. Reported operating profit was \$101M, and operating profit margin was 2.1%. On an adjusted basis, operating profit was \$158M, and adjusted operating profit margin was 3.3%.

### ManpowerGroup 2022 Fourth Quarter Results Consolidated Financial Highlights

| As | s Reported             | As Adjusted                | 2022 Financial Highlights                        |
|----|------------------------|----------------------------|--|
|    | -4%<br>5% CC<br>3% OCC | -4%<br>↑ 5% CC<br>↑ 3% OCC | Revenue \$19.8B                                  |
|    | 160 bps                | 160 bps                    | Gross Margin 18.0%                               |
|    | 2%<br>13% CC<br>4% OCC | 10%<br>22% CC<br>13% OCC   | EBITA <sup>(2)</sup> \$619M (\$698M as adjusted) |
|    | 20 bps<br>10 bps OCC   | 40 bps<br>30 bps OCC       | EBITA Margin 3.1% (3.5% as adjusted)             |
|    | 3%<br>15% CC<br>6% OCC | 18%<br>31% CC<br>23% OCC   | EPS \$7.08 (\$8.52 as adjusted)                  |

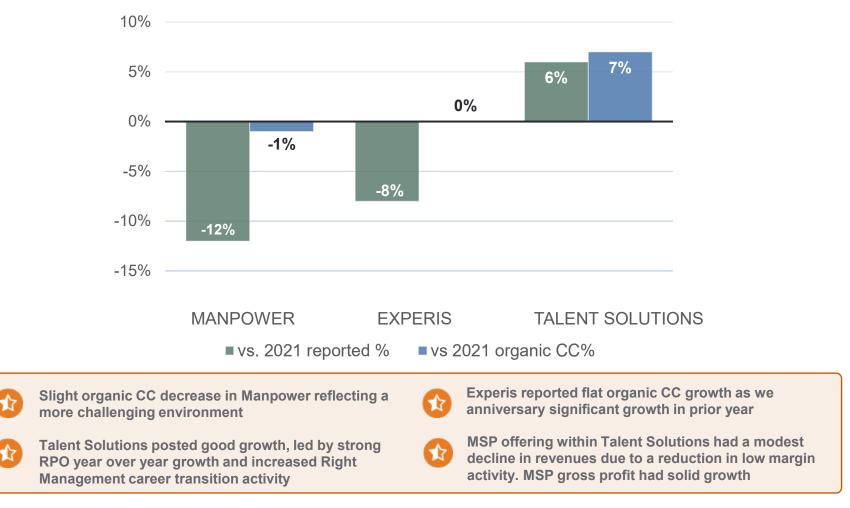
- (1) As Adjusted figures exclude impact of restructuring charges of \$3.6M (\$2.7M net of tax); loss on Russia disposition of \$8M; the net impact of integration costs of \$14.7M (\$11.3M net of tax); and other special items consisting of a loss on sale of our Hungary business of \$2.0M (\$2.0M net of tax) of which \$0.8M is recorded in operating profit and \$1.2M is recorded below operating profit in interest and other expenses, a non-cash goodwill impairment charge of \$50.0M (\$49.0M net of tax) and the impact of a non-cash pension settlement charge of \$3.2M (\$2.7M net of tax) recorded in interest and other expenses below operating profit in 2022; while 2021 adjusted figures exclude the impact of restructuring costs of \$5.3M (\$4.0M net of tax); and the net impact of integration and transaction costs of \$18.8M (\$14.5M net of tax).
- (2) EBITA is a non-GAAP financial measure and is defined herein as Operating Profit before Amortization of Intangible Assets. Reported operating profit was \$582M, and operating margin was 2.9%. On an adjusted basis, operating profit was \$661M, and adjusted operating profit margin was 3.3%.

## ManpowerGroup 2022 Fourth Quarter Results EPS Bridge – Q4 vs. Guidance Midpoint



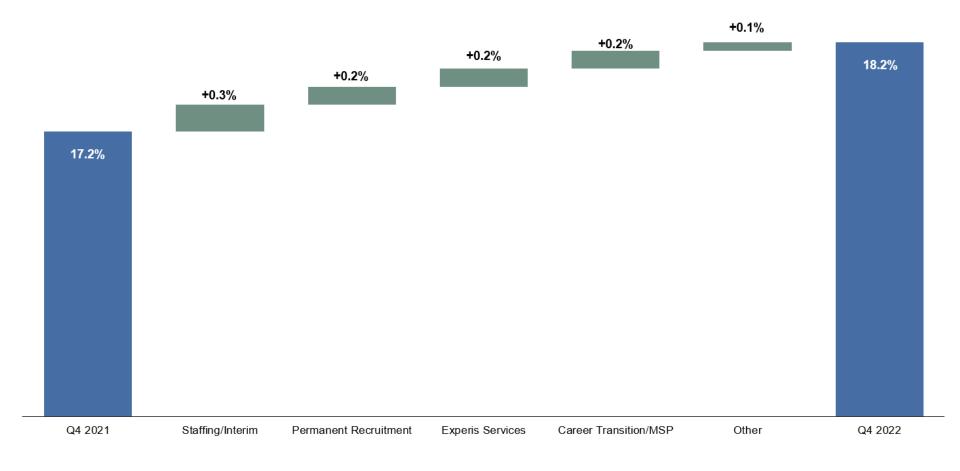
(1) Amounts of goodwill impairment and other items included on Slide 3.

## ManpowerGroup 2022 Fourth Quarter Results Business Line Revenue Q4 2022<sup>(1)</sup>

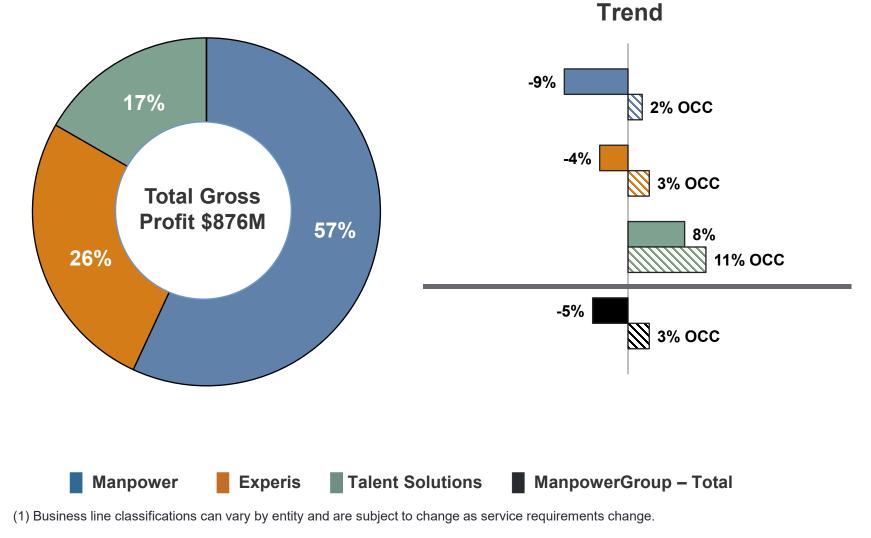


(1) Business line classifications can vary by entity and are subject to change as service requirements change.

### **Consolidated Gross Margin Change**

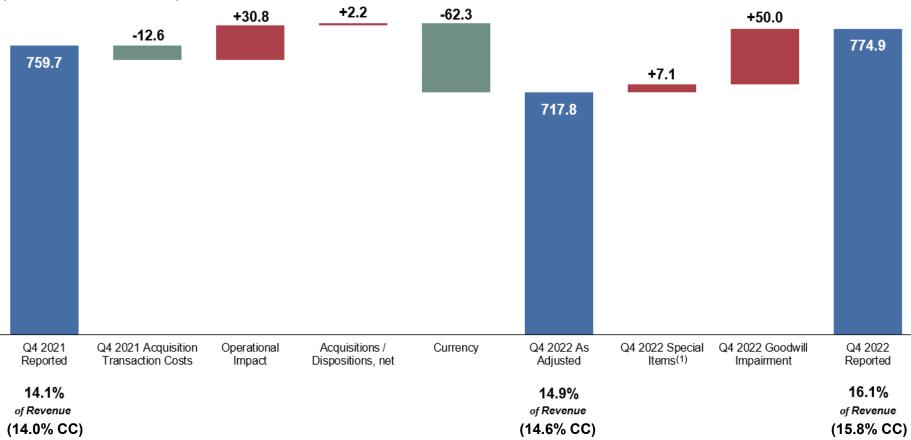


## ManpowerGroup 2022 Fourth Quarter Results Business Line Gross Profit – Q4 2022<sup>(1)</sup>



## SG&A Expense Bridge – Q4 YoY

(in millions of USD)



(1) Q4 2022 special items includes restructuring costs of \$3.6M, final integration costs relating to our U.S. Experis acquisition of \$2.7M and a loss on sale of our Hungary business of \$0.8M recorded in SG&A (an additional \$1.2M charge related to cumulative currency translation account for Hungary is recorded in interest and other expenses). Of the \$3.6M of restructuring costs, \$1.5M is in the Americas, \$0.8M is in Southern Europe, \$1.0M is in Northern Europe and \$0.3M is in APME.

## **Americas Segment**

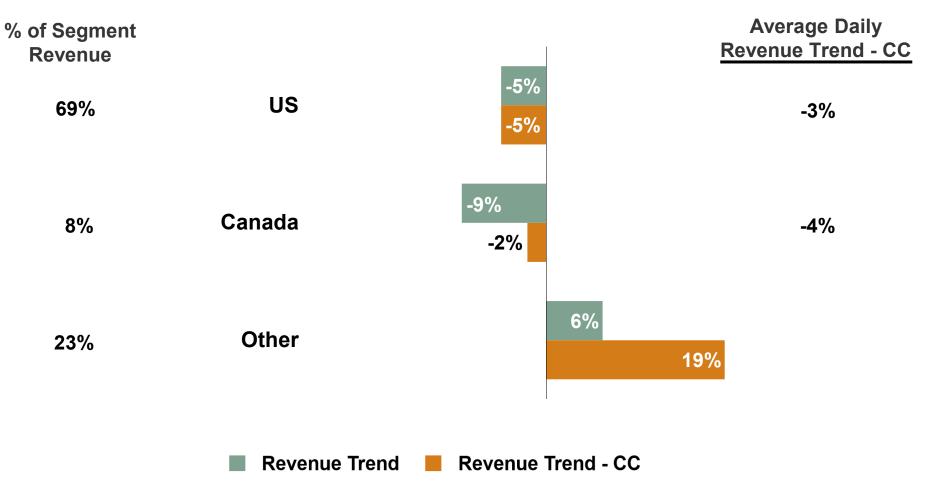
(25% of Revenue)

| As Reported                             | As Adjusted <sup>(1)</sup> | Q4 Financial Highlights               |
|---|----------------------------|---------------------------------------|
| ↓ -3%<br>0% CC                          | ↓ -3%<br>0% CC             | Revenue \$1.2B                        |
| <ul><li>↑ 6%</li><li>↑ 11% CC</li></ul> | ↓ -7%<br>↓ -3% CC          | OUP \$58M<br>(\$62M as adjusted)      |
| <b>1</b> 40 bps                         | <b>↓</b> -20 bps           | OUP Margin 4.9%<br>(5.3% as adjusted) |

(1) Current period excludes the impact of restructuring and final integration costs of \$4.2M. Prior year period excludes the impact of integration and transaction costs of \$12.6M.

Operating Unit Profit (OUP) is the measure that we use to evaluate segment performance. OUP is equal to segment revenues less direct costs and branch and national headquarters operating costs.

### Americas – Q4 Revenue Trend YoY



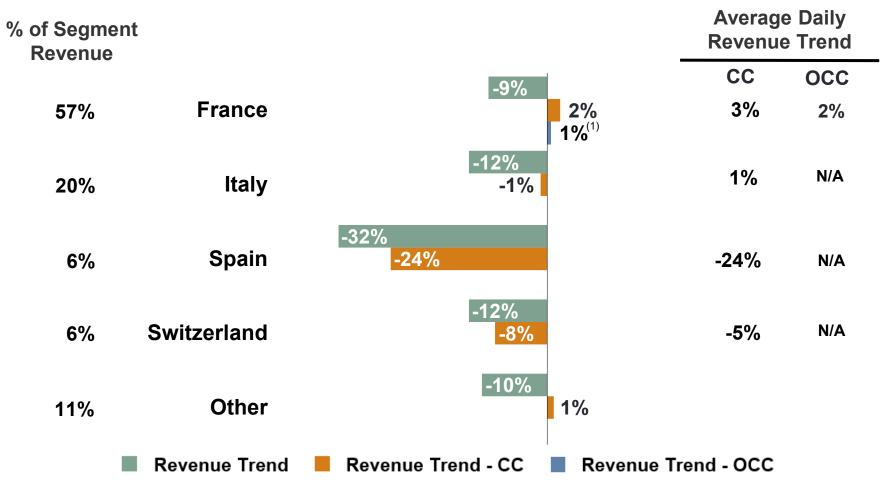
## Southern Europe Segment

(43% of Revenue)

| As Reported         | Q4 Financial Highlights                              |
|---------------------|--|
| ↓ -12%<br>↓ -2% OCC | Revenue \$2.1B                                       |
| ↓ -10%<br>0% OCC    | OUP \$106M   |
| <b>†</b> 10 bps     | OUP Margin 5.0%<br>(5.1% as adjusted) <sup>(1)</sup> |

(1) Excluding restructuring costs and loss from sale of our Hungary business, adjusted OUP Margin is 5.1%, representing an increase of 20 bps compared to the prior year period.

### Southern Europe – Q4 Revenue Trend YoY



(1) Impact reflects underlying business performance excluding France Talent Solutions acquisition.

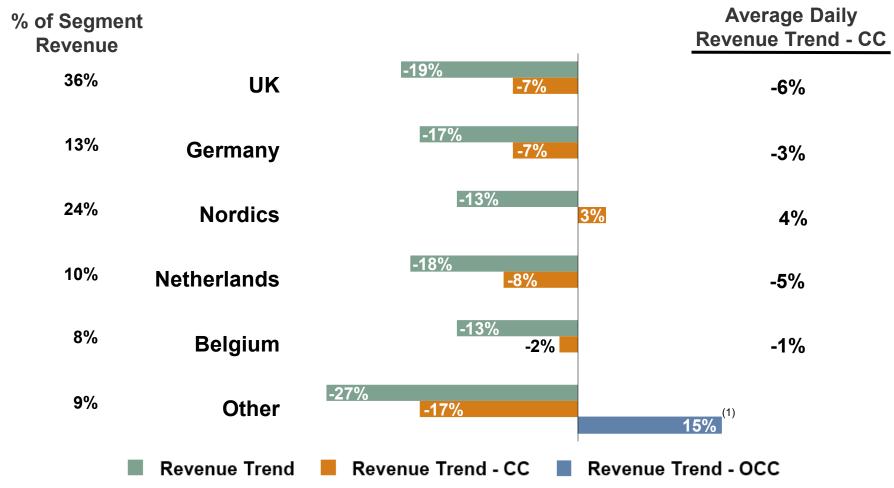
## Northern Europe Segment

(20% of Revenue)

| As Reported   | Q4 Financial Highlights                              |
|---|--|
| <ul> <li>↓ -18%</li> <li>↓ -5% CC</li> <li>↓ -3% OCC</li> </ul>   | Revenue \$973M                                       |
| <ul> <li>↓ -45%</li> <li>↓ -34% CC</li> <li>↓ -31% OCC</li> </ul> | OUP \$16M  |
| ↓ -80 bps   | OUP Margin 1.6%<br>(1.7% as adjusted) <sup>(1)</sup> |

(1) Excluding restructuring costs in the current period, adjusted OUP Margin is 1.7%, representing a decrease of 70 bps compared to the prior year period.

#### Northern Europe – Q4 Revenue Trend YoY



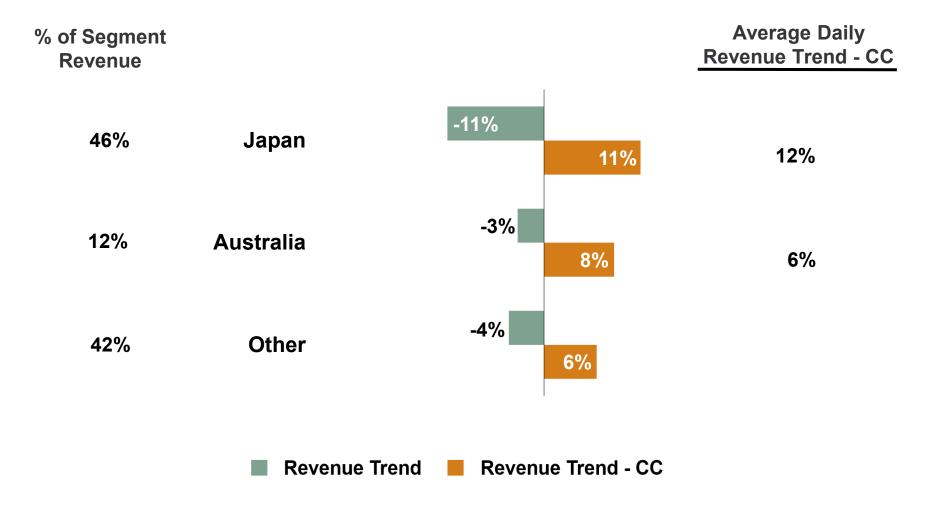
(1) Impact reflects business performance after adjusting for loss of revenues due to Russia sale.

#### APME Segment (12% of Revenue)

| As Reported                            | Q4 Financial Highlights                              |
|--|--|
| -7%<br>8% CC                           | Revenue \$579M                                       |
| <ul> <li>9%</li> <li>29% CC</li> </ul> | OUP \$23M  |
| <b>†</b> 60 bps                        | OUP Margin 3.9%<br>(4.0% as adjusted) <sup>(1)</sup> |

(1) Excluding restructuring costs, adjusted OUP Margin is 4.0%, representing an increase of 70 bps compared to the prior year period.

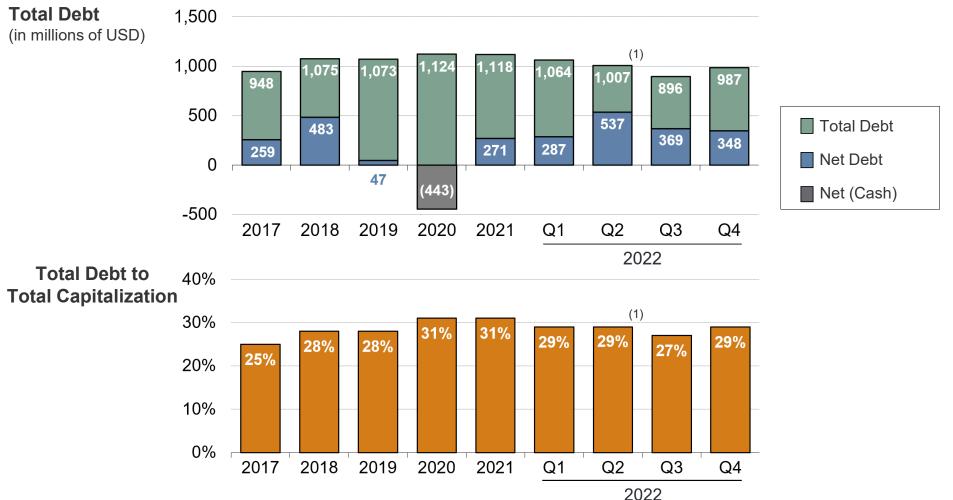
#### APME – Q4 Revenue Trend YoY



#### Cash Flow Summary – Full Year

|  | Full  | Year  |
|--|-------|-------|
| (in millions of USD)                             | 2022  | 2021  |
|  |       |       |
| Net Earnings                                     | 374   | 382   |
| Non-cash Provisions and Other                    | 189   | 127   |
| Change in Operating Assets/Liabilities           | (139) | 136   |
| Capital Expenditures                             | (76)  | (64)  |
| Free Cash Flow                                   | 348   | 581   |
| Change in Debt                                   | (59)  | 70    |
| Acquisitions of Businesses, including Contingent |       |       |
| Considerations, net of cash acquired             | (14)  | (931) |
| Other Equity Transactions                        | (9)   | -     |
| Repurchases of Common Stock                      | (270) | (210) |
| Dividends Paid                                   | (140) | (137) |
| Effect of Exchange Rate Changes                  | (65)  | (93)  |
| Other  | -     | 1     |
| Change in Cash                                   | (209) | (719) |

### **Balance Sheet Highlights**



(1) Represents adjusted balances. As disclosed in Q2 2022, long term debt temporarily increased by  $\in$ 400M on June 30<sup>th</sup> when we issued the  $\in$ 400M of Euro notes due 2027 to refinance the  $\in$ 400M of Euro notes scheduled to mature in September 2022. The notes due in September 2022 were subsequently repaid with cash in July 2022. As reported, Q2 2022 Total Debt was \$1,423M with Net Debt of \$537M while Total Debt to Total Capitalization was 37%.

ManpowerGroup | Fourth Quarter 2022 Results

#### Debt and Credit Facilities – December 31, 2022 (in millions of USD)

|                                      | Interest<br>Rate             | Maturity<br>Date | Total<br>Outstanding | Remaining <sup>(2)</sup><br>Available |
|--------------------------------------|------------------------------|------------------|----------------------|---------------------------------------|
| Euro Notes - €500M                   | 1.809%                       | Jun 2026         | 533                  |                                       |
| Euro Notes - €400M                   | <b>3.514%</b> <sup>(4)</sup> | Jun 2027         | 424                  | -                                     |
| Revolving Credit Agreement (1) (2)   | 5.483%                       | May 2027         | -                    | 600                                   |
| Uncommitted lines and Other $^{(3)}$ | Various                      | Various          | 30                   | 338                                   |
| Total Debt                           |                              |                  | 987                  | 938                                   |

(1) The \$600M agreement requires that we comply with a Leverage Ratio (net Debt-to-EBITDA) of not greater than 3.5 to 1 and a Fixed Charge Coverage Ratio of not less than 1.5 to 1, in addition to other customary restrictive covenants. As defined in the agreement, we had a net Debt-to-EBITDA ratio of 1.01 to 1 and a fixed charge coverage ratio of 5.66 to 1 as of December 31, 2022. (In the agreement, net debt is defined as total debt less cash in excess of \$400M.) As of December 31, 2022, there were \$0.4M of standby letters of credit issued under the agreement.

(2) Under the \$600M agreement, we have an option to increase the total availability under the facility by an additional \$300M.

(3) Represents uncommitted lines of credit & overdraft facilities, which total \$368.4M. Total subsidiary borrowings are limited to \$300M due to restrictions in our Revolving Credit Facility, with the exception of Q3 when subsidiary borrowings are limited to \$600M.

(4) This rate is the effective interest rate for this note, net of a favorable impact of a forward rate lock.

#### First Quarter 2023 Outlook

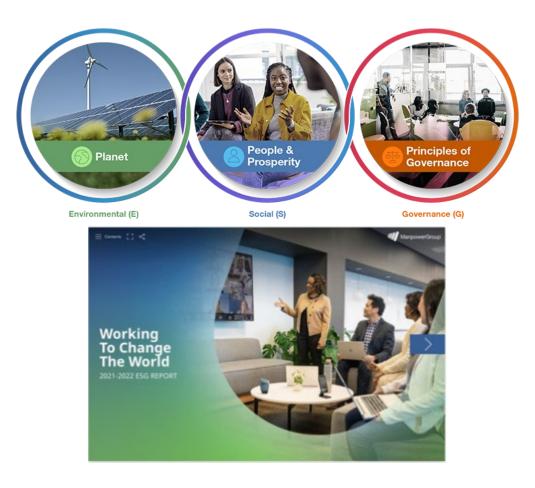
| Revenue                     | Total              | Down 4-8% (Down 3%/Up 1% CC)                         |
|-----------------------------|--------------------|--|
|                             | Americas           | Down 5-9% (Down 2-6% CC)                             |
|                             | Southern<br>Europe | Down 3-7% (Down 4%/Flat CC)                          |
|                             | Northern<br>Europe | Down 6-10% (Down 2%/Up 2% CC)                        |
|                             | APME               | Down 3-7% (Up 3-7% CC)                               |
| Gross Profit Margin         |                    | 18.0 – 18.2%   |
| EBITA <sup>(1)</sup> Margin |                    | 2.7 – 2.9%   |
| Operating Profit Margin     |                    | 2.5 – 2.7%   |
| Tax Rate                    |                    | 29.5%  |
| EPS                         |                    | <b>\$1.61 — \$1.71</b> (unfavorable \$0.15 currency) |

Estimates are assuming FX rates of 1.08 for the Euro, 1.22 for the GBP and 0.0074 for JPY.

(1) EBITA is a non-GAAP financial measure and is defined herein as Operating Profit before Amortization of Intangible Assets.

## ManpowerGroup 2022 Fourth Quarter Results ESG: Our Working to Change the World Plan

Our ManpowerGroup *Working to Change the World* ESG Report charts our progress against the themes of Planet, People & Prosperity and Principles of Governance – and sets bold new targets for the future.



#### Highlights:

#### Planet

- Reduced direct emissions (Scope 1 & 2) by 39% significant progress towards goal of 60% reduction by 2030.
- Reported to the Carbon Disclosure Project (CDP) for the 11<sup>th</sup> year, with improved A- scoring higher than industry averages.

#### People & Prosperity

- Transformed almost 200,000 lives to date through Manpower MyPath.
- Announced goal of reaching 50% gender diversity at global leadership level by 2025.

#### · Principles of Governance

- Named one of World's Most Ethical Companies by Ethisphere for 13<sup>th</sup> year – the only company in the industry for more than a decade.
- Achieved platinum, gold, and silver EcoVadis rankings in 24 countries and at global level.

#### Key Take Aways



Although the environment softened during the fourth quarter resulting in a revenue decline of 1% in constant currency, all brands recorded gross profit growth in constant currency.



Gross profit margin of 18.2%, up 100 basis points year over year, reflects improving business mix and the continuation of permanent recruitment growth.



Our Diversification progress is reflected in our brand composition - Experis and Talent Solutions represented 43% of our gross profit in 2022, up from 35% in 2019.



Our Digitization and Innovation progress is reflected in our industry leading progress in our technology roadmap, Manpower MyPath and Experis Academy.

Appendix

#### Industry Vertical Composition Based on Revenues – Q4 2022 Tech, 8.9% **Other**, 8.0% **Health**, 2.9% **Construction**, 4.9% **Public**, 8.7% **Transport and** Wholesale/Retail Trade Fulfilment. 15.6% Financial, 7.4% **Other Professional**, Other 3.5% Manufacturing, 5.9% Manufacturing -Manufacturing -Auto, 5.8% Plastics, 3.0% Manufacturing -Manufacturing -Food, 5.4% **Metals**, 4.3% Manufacturing -Manufacturing -Manufacturing -Pharma, 6.8% **Electronics**, 5.8% **Machinery &** Manufacturing, 40.1% Equipment, 3.1%